

News Release

For Immediate Release: March 18, 2020

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County announces changes in Standard Operating Procedures (SOPs) for various County Agencies, Departments

LĪHU'E – The County of Kaua'i announces the following County-related changes in Standard Operating Procedures (SOPs) for various county agencies and departments in order to provide for the health, safety, and welfare of the people of Kaua'i from the potential spread of the novel coronavirus (COVID-19).

Kaua'i Fire Department

Effective March 19, the Kaua'i Fire Department headquarters at the Līhu'e Civic Center will be securing its offices. Please contact 808-241-2979 or 808-241-2980 to make an appoint to drop off any permits or schedule appointments with Fire Administration, Fire Prevention, Ocean Safety. or Fire Training. Office hours will remain the same, Monday to Friday, 7 a.m. to 4:30 p.mm.

Department of Public Works Solid Waste Management Division Office

- Per normal procedure call 241-4841 for information on waste disposal and recycling.
 Call 241-4091 for information of refuse collection.
- All inquiries regarding billing for the Kekaha Landfill, commercial refuse collections, and residential refuse collection service shall be by phone at 241-4091 or by emailing <u>solidwaste@kauai.gov</u>.
- A representative from the Department will return any messages within 48 hours of the call or email.

All payments to the Solid Waste Management Division shall be either mailed to County
of Kauai, Solid Waste Management Division, 4444 Rice Street, Suite 295, Lihue, HI
96766; or submitted through the drop box located outside of the Real Property Tax
Assessment Office, on the right-hand side of the Kapule Building or the slot located at
the Real Property Collections counter in a sealed envelope addressed to the Solid
Waste Management Division.

To view a copy of the emergency proclamation, visit the County of Kaua'i's website at www.kauai.gov/KEMA.

For more information and to sign up for daily updates from the State Department of Health relating to current COVID-19 information, visit https://health.hawaii.gov/news/covid-19-updates/ or http://www.kauai.gov/COVID-19.

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